



**DirectAsia.com**, the first dedicated Online Insurance Company in Hong Kong, is looking to expand our team following the response from our successful launch. We are now in two countries in Asia having been operating in Singapore for two years as a fully licensed insurance company. We are looking for individuals who want more than just a job: an exciting opportunity to grow with an exciting new company.

Direct Asia Insurance Hong Kong brings customers fast, easy, online insurance 24x7. Want to know more about us? Please visit [www.DirectAsia.com.hk](http://www.DirectAsia.com.hk)

**Wanted! People who love customers and want to change the world!**

**We are looking for people whose approach to their customers is bold, passionate and personal.**

We have a burning desire to help our customers cut through the clutter and boredom of the financial world, and to give them a genuinely great deal in clear and simple language.

**Can you bring energy, enthusiasm and a sense of fun into work with you?**

Do you have what it takes to put our customers first? If you're ready to change the world of service and give customers great value for money, then we'd love to hear from you.

We invite interested applicants to submit their resume, including current and expected salaries to [careers@directasia.com.hk](mailto:careers@directasia.com.hk)

## **Customer Care Champion (Customer Service Officer)**

As a Champion of Customer, you will be our empowered voice to prospective clients and customers alike, and you'll be responsible for delivering excellent customer experience.

You should possess:

- A passionate customer focus
- The ability to interpret customers' requests
- Strong relationship building skills
- A successful track record in sales and/or service
- The ability to persuade and influence
- Good written Chinese and English
- Multi-lingual capability (Cantonese, English and Mandarin)

Essential criteria:

- Passed in IIQE papers (Paper I, II and III)
- Matriculated or above

**Bubbly? Enthusiastic? Driven? We want you!!**

We are rapidly expanding and we are looking for fun, vibrant people with outstanding communication skills to dazzle our customers with sales and service!

We want to speak to anyone who has a fun, outgoing and self-motivated personality who is willing to give customer service a go and grow with our company. Act now!