

# Application for Hong Kong Call Centre Awards 2017



Application Deadline: 26 May 2017  
Written Submission Deadline: 16 June 2017  
Announcement of Finalists: 8 September 2017  
Awards Gala Dinner: 27 October 2017

Company: \_\_\_\_\_

Contact Person: \_\_\_\_\_ Title: \_\_\_\_\_

Address: \_\_\_\_\_

Tel: \_\_\_\_\_ Fax: \_\_\_\_\_ E-mail: \_\_\_\_\_

## Contact Centre Awards Application & Fees (please tick the appropriate box)

- |   |           |
|---|-----------|
| <input type="checkbox"/> Inbound Contact Centre of the Year (below 20 Seats)          | (\$9,200) |
| <input type="checkbox"/> Outbound Contact Centre of the Year (below 20 Seats)         | (\$9,200) |
| <input type="checkbox"/> Inbound Contact Centre of the Year (20 - 50 Seats)           | (\$9,200) |
| <input type="checkbox"/> Outbound Contact Centre of the Year (20 - 50 Seats)          | (\$9,200) |
| <input type="checkbox"/> Inbound Contact Centre of the Year (50 -100 Seats)           | (\$9,200) |
| <input type="checkbox"/> Outbound Contact Centre of the Year (50 - 100 Seats)         | (\$9,200) |
| <input type="checkbox"/> Inbound Contact Centre of the Year (Over 100 Seats)          | (\$9,200) |
| <input type="checkbox"/> Outbound Contact Centre of the Year (Over 100 Seats)         | (\$9,200) |
| <input type="checkbox"/> Off shore Contact Centre of the Year                         | (\$9,200) |
| <input type="checkbox"/> Best Contact Centre in Omni-channel Deployment               | (\$9,200) |
| <input type="checkbox"/> Best Contact Centre in Training and People Development       | (\$9,200) |
| <input type="checkbox"/> Best Contact Centre in Corporate Social Responsibility       | (\$9,200) |
| <input type="checkbox"/> Best Contact Centre in Quality Assurance                     | (\$9,200) |
| <input type="checkbox"/> Best Contact Centre in Technology Innovation and Application | (\$9,200) |
| <input type="checkbox"/> Best Contact Centre Campaign                                 | (\$9,200) |

**Note: The fee per corporate entry includes one seat in the Awards Presentation and Gala Ceremony 2017.  
Category with less than 2 entries will be cancelled.**

## Individual Awards Application & Fee (please tick the appropriate box)

Name of Applicant: \_\_\_\_\_ Job Title: \_\_\_\_\_

- |   |           |
|---|-----------|
| <input type="checkbox"/> Inbound Contact Centre Manager of the Year                   | (\$3,900) |
| <input type="checkbox"/> Outbound Contact Centre Manager of the Year                  | (\$3,900) |
| <input type="checkbox"/> Inbound Contact Centre Team Leader of the Year               | (\$3,900) |
| <input type="checkbox"/> Outbound Contact Centre Team Leader of the Year              | (\$3,900) |
| <input type="checkbox"/> Inbound Contact Centre Representative of the Year            | (\$3,900) |
| <input type="checkbox"/> Outbound Contact Centre Representative of the Year           | (\$3,900) |
| <input type="checkbox"/> Multi Media Contact Centre Representative of the Year        | (\$3,900) |
| <input type="checkbox"/> English speaking Contact Centre Representative of the Year   | (\$3,900) |
| <input type="checkbox"/> Contact Centre Trainer of the Year                           | (\$3,900) |
| <input type="checkbox"/> Contact Centre Quality Assurance Professional of the Year    | (\$3,900) |
| <input type="checkbox"/> Contact Centre Technical Support Professional of the Year    | (\$3,900) |
| <input type="checkbox"/> Contact Centre Recruitment Professional of the Year          | (\$3,900) |
| <input type="checkbox"/> Contact Centre Workforce Management Professional of the Year | (\$3,900) |

**Note: Category with less than 3 entries will be cancelled.**

Please Return the Form with Payment to: 20/F, Unit 1-5, Midas Plaza, 1 Tai Yau Street, San Po Kong, Kowloon  
Cheque please made payable to: **Call Centre Association Limited**  
Enquiry: contact HKCCA Secretariat T: (852) 3966 2852 E: [secretariat@hkcca.com](mailto:secretariat@hkcca.com)

Signature: \_\_\_\_\_ (with company chop) Date: \_\_\_\_\_