

Application for HKCCA Award 2026

Company: _____

Contact Person: _____ Title: _____

Address: _____

Tel: _____ Fax: _____ E-mail: _____

Corporate Categories Application & Fees (please tick the appropriate box)

<input type="checkbox"/> Inbound Customer Centre of the Year (Public Service and Utilities)	(\$9,900)
<input type="checkbox"/> Outbound Customer Centre of the Year (Public Service and Utilities)	(\$9,900)
<input type="checkbox"/> Brick-and-Mortar Customer Centre of the Year (Public Service and Utilities)	(\$9,900)
<input type="checkbox"/> Inbound Customer Centre of the Year (Banks and Loan Institutions)	(\$9,900)
<input type="checkbox"/> Outbound Customer Centre of the Year (Banks and Loan Institutions)	(\$9,900)
<input type="checkbox"/> Brick-and-Mortar Customer Centre of the Year (Banks and Loan Institutions)	(\$9,900)
<input type="checkbox"/> Inbound Customer Centre of the Year (Insurance and Finance)	(\$9,900)
<input type="checkbox"/> Outbound Customer Centre of the Year (Insurance and Finance)	(\$9,900)
<input type="checkbox"/> Brick-and-Mortar Customer Centre of the Year (Insurance and Finance)	(\$9,900)
<input type="checkbox"/> Inbound Customer Centre of the Year (Telecommunications)	(\$9,900)
<input type="checkbox"/> Outbound Customer Centre of the Year (Telecommunications)	(\$9,900)
<input type="checkbox"/> Brick-and-Mortar Customer Centre of the Year (Telecommunications)	(\$9,900)
<input type="checkbox"/> Inbound Customer Centre of the Year (Transports and Logistics)	(\$9,900)
<input type="checkbox"/> Outbound Customer Centre of the Year (Transports and Logistics)	(\$9,900)
<input type="checkbox"/> Brick-and-Mortar Customer Centre of the Year (Transports and Logistics)	(\$9,900)
<input type="checkbox"/> Inbound Customer Centre of the Year (Travel and Hospitality)	(\$9,900)
<input type="checkbox"/> Outbound Customer Centre of the Year (Travel and Hospitality)	(\$9,900)
<input type="checkbox"/> Brick-and-Mortar Customer Centre of the Year (Travel and Hospitality)	(\$9,900)
<input type="checkbox"/> Inbound Customer Centre of the Year (Living and Entertainment)	(\$9,900)
<input type="checkbox"/> Outbound Customer Centre of the Year (Living and Entertainment)	(\$9,900)
<input type="checkbox"/> Brick-and-Mortar Customer Centre of the Year (Living and Entertainment)	(\$9,900)
<input type="checkbox"/> Inbound Customer Centre of the Year (Commerce)	(\$9,900)
<input type="checkbox"/> Outbound Customer Centre of the Year (Commerce)	(\$9,900)
<input type="checkbox"/> Brick-and-mortar Customer Centre of the Year (Commerce)	(\$9,900)
<input type="checkbox"/> Off-shore Customer Centre of the Year	(\$9,900)
<input type="checkbox"/> Customer Centre Outsourcing Vendor of the Year	(\$9,900)

Functional Categories Application & Fees (please tick the appropriate box)

<input type="checkbox"/> Best Customer Loyalty Programme	(\$9,900)
<input type="checkbox"/> Best Customer Centre in Training and People Development	(\$9,900)
<input type="checkbox"/> Best Customer Centre in Environmental, Social and Governance (ESG)	(\$9,900)
<input type="checkbox"/> Best Customer Centre in Voice of the Customer Management	(\$9,900)
<input type="checkbox"/> Best Customer Centre in Quality Management	(\$9,900)
<input type="checkbox"/> Most Innovative Use of Technology in Customer Service	(\$9,900)
<input type="checkbox"/> Best Customer Centre in Digital Transformation	(\$9,900)
<input type="checkbox"/> Best Customer Centre in Employee Engagement	(\$9,900)
<input type="checkbox"/> Best Customer Centre in Fraud Risk Management	(\$9,900)
<input type="checkbox"/> AI-Driven Customer Experience Initiative of the Year	(\$9,900)
<input type="checkbox"/> Best Outsourced Customer Centre Client Programme	(\$9,900)

Note:

The fee per Corporate / Functional entry includes one seat in the Award Presentation and Gala Ceremony 2026.



Application for HKCCA Award 2026

Individual Categories Application & Fee (please tick the appropriate box)

Name of Applicant: _____ Job Title: _____

- | | |
|--|-----------|
| <input type="checkbox"/> Inbound Customer Centre Manager of the Year | (\$3,900) |
| <input type="checkbox"/> Outbound Customer Centre Manager of the Year | (\$3,900) |
| <input type="checkbox"/> Brick-and-Mortar Customer Centre Manager of the Year | (\$3,900) |
| <input type="checkbox"/> Inbound Customer Centre Team Leader of the Year | (\$3,900) |
| <input type="checkbox"/> Outbound Customer Centre Team Leader of the Year | (\$3,900) |
| <input type="checkbox"/> Brick-and-Mortar Customer Centre Team Leader of the Year | (\$3,900) |
| <input type="checkbox"/> Inbound Customer Contact Professional of the Year | (\$3,900) |
| <input type="checkbox"/> Outbound Customer Contact Professional of the Year | (\$3,900) |
| <input type="checkbox"/> Digital Customer Contact Professional of the Year | (\$3,900) |
| <input type="checkbox"/> English speaking Customer Contact Professional of the Year | (\$3,900) |
| <input type="checkbox"/> Brick-and-mortar Customer Contact Professional of the Year | (\$3,900) |
| <input type="checkbox"/> Customer Centre Training Professional of the Year | (\$3,900) |
| <input type="checkbox"/> Customer Centre Quality Management Professional of the Year | (\$3,900) |
| <input type="checkbox"/> Customer Experience Champion of the Year | (\$3,900) |
| <input type="checkbox"/> Customer Centre Technical Support Professional of the Year | (\$3,900) |
| <input type="checkbox"/> Customer Centre Recruitment Professional of the Year | (\$3,900) |
| <input type="checkbox"/> Customer Centre Workforce Management Professional of the Year | (\$3,900) |
| <input type="checkbox"/> Digital Transformation Champion of the Year | (\$3,900) |
| <input type="checkbox"/> Customer Centre Rising Star of the Year | (\$3,900) |

Please Return the Form with Payment to 20/F, Unit 1-5, Midas Plaza, 1 Tai Yau Street, San Po Kong, Kowloon

Cheque please made payment to: **Call Centre Association Limited**

For enquiry, please contact HKCCA Secretariat Phone : (852) 3966 2852 Email : secretariat@hkcca.com

Signature : _____ (with company chop)

Date : _____